

Paper Prototype Testing 2 & Feedback
Paper Prototype: Grayscale

Use Case 1

Safely Going Home at a Certain Time

As a teacher working in an area known for gang vandalism, I want to keep my students safe as well as when travelling to and from work.

Use Case 2

Go Home During an Active Shooter Situation

My school just got taken off of lockdown because an active shooter was at a neighboring building. Even though my school is off lockdown, I am still shaken up and I want to avoid the situation near me.

Use Case 3

Post an Event After Hours

As a college student stuck in the library studying into the late hours, I need to alert any other students about the homeless encampment outside.

Tester 1: Giancarlo

Occupation: Public Relations Manager

Age: 28

Device: Apple iPhone

Comments:

Use Case 1

- Had trouble figuring out how to see time. Suggested a direct link to look at descriptions of events
- "Categories" doesn't explain what the link is for. Change the title to something more direct

Use Case 2

- Alert Box doesn't need both "Close" and "Ok". They mean the same thing.
- The map should have a marker that blinks or a different color to highlight the alert situation.

Use Case 3

- Had a hard time finding the marker after posting the event due to grayscale

**I realize after testing on Giancarlo, I forgot to show an example of if he tapped on a marker to show the description of the event that occurred. Because of this, I had to tell him and the other testers what happens if they tap on a marker.*

Tester 2: Jericko

Occupation: Respiratory Therapist

Age: mid 29

Device: Apple iPhone

Comments:

Use Case 1

- Category page: change name to having "crime" within it – Crimes by Category, Types of Crimes, Recent Crimes, etc.

Use Case 2

- Local News Page: A BREAKING NEWS section at the top to call out the alert information. Current state of prototype – every article looks the same and user might have to scroll to find the correct information.

Use Case 3

- Bigger lettering for dropdown – hard to tap with big fingers