Paper Prototype Testing & Feedback

Use Case 1
Safely Going Home at a Certain Time
As a teacher working in an area known for gang vandalism, I want to keep my students safe as well as when travelling to and from work.

Tester: Andrea
Occupation: Marketing Manager, previously Religious Studies Teacher
Age: mid 40s
Device: Apple iPhone

Comments:
- Crime Statistics icon page
    - Prefers not to scroll, would like all links to be in one screen as it felt like a waste of time and finger movement
- Map page (home)
    - Ability to tap on map to select point of location

Use Case 2
Go Home During an Active Shooter Situation
My school just got taken off of lockdown because an active shooter was at a neighboring building. Even though my school is off lockdown, I am still shaken up and I want to avoid the situation near me.

Tester: Grace
Occupation: Children's Faith Formation Coordinator
Age: mid 30s
Device: Apple iPhone

Comments:
- Local News Pages
    - Doesn't like the color scheme. It's too dark and the colors remind her of military colors. Would like a pop of red or some other color to catch attention
- Active Shooter Pop Up
    - Make pop up brighter as like when CNN does a Breaking News caption: All caps, bold lettering, white, flashy red
- Directions Page
    - Hard to see start and end points: Use a better marker than an open circle like a finish line flag

Use Case 3
Post an Event After Hours
As a college student stuck in the library studying into the late hours, I need to alert any other students about the homeless encampment outside.

Tester: Brian
Occupation: Physics Teacher
Age: 33
Device: Samsung Galaxy S8 (Android)

Comments:
- Post an Event page
    - Ability to tap on map to select location or GPS automatically entered into location
    - Would like a description form box under Type of Crime dropdown to specifically detail what's happening
- After Post an Event page
    - A bigger marker to show the new event